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Written Exercise 3, Chapter 8

Using your favorite search engine, find at least two companies that provide technical support for users of the Apache Web Server software. Learn what services they provide and, if possible, what they charge. Review their Web sites to learn more about the companies and summarize your findings in a report of about 200 words.

First company '[Managed Server](#)' which offers support for Apache Web Server, offering installation and distribution, debugging and error correction and handling, security, software updates, and documentation. This is a consulting company, so they aim to handle a lot of the work dealing with Apache Web Servers so you can focus on the business and other needs. Some consulting companies will even work to help you find ways to manage this side of the business yourself, while they focus on new implementation and setups, enhancements, and updates and it sounds like they do work directly with you/your team to offer the support needed from setup to troubleshooting. They do have a 24hour support line and a chat you can reach out to, as well as specific support per hour listed here - <https://www.managedserver.eu/prices/>. Prices do very depend on what exactly is needed but it's about \$114 to \$150 an hour converted to USD.

Second company is '[A-team systems](#)' which offers server and enterprise grade support 24 hours a day, 7days a week from what they have listed. This company does offer one-off support without the need to sign a plan or contract, with a rate of \$165 an hour for normal support. Longer support offers security, setup and integration, scaling and upgrading, updates, and off-site back-ups just to list a few. They seem very well rounded in what sort of support they offer depending on need's but I feel like as a consumer it feels the information is a bit lacking through the website.

Resources

<https://www.ateamsystems.com/services-support/web-server-support/apache-server-support-2/>

<https://www.managedserver.eu/apache-assistance/>